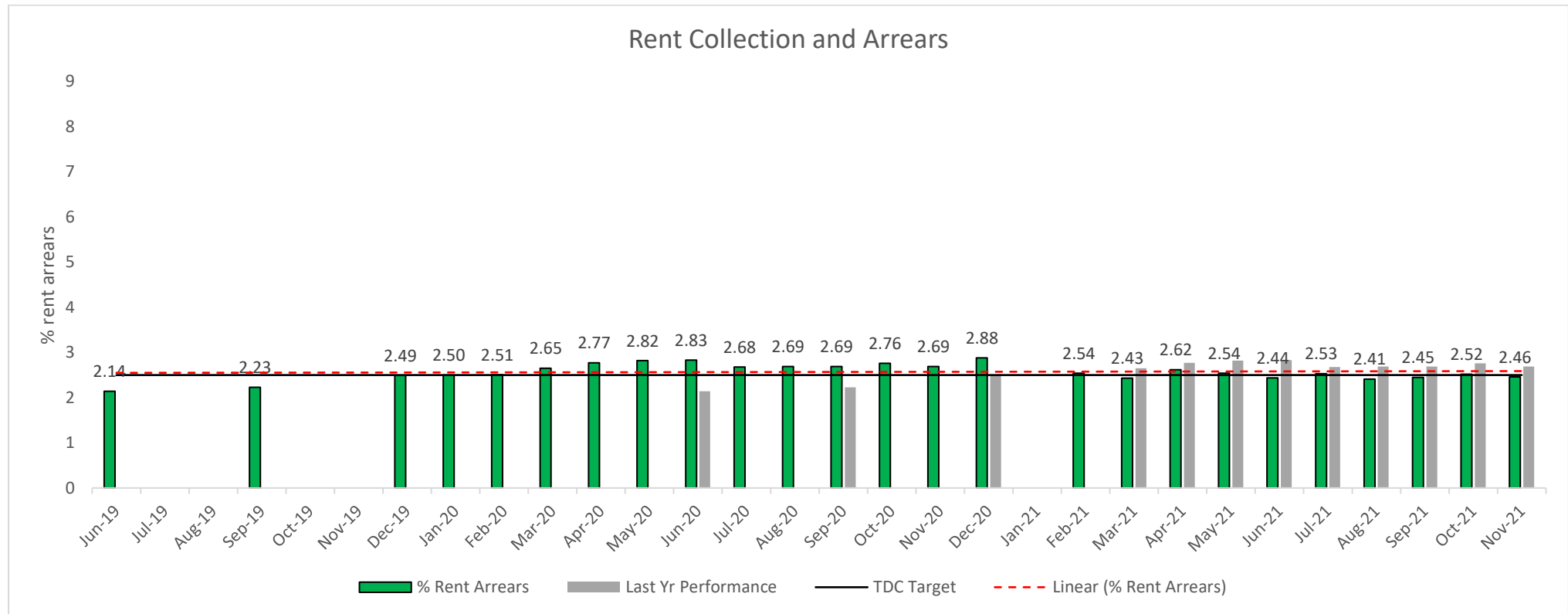


## APPENDIX A – Housing Performance Charts

### H01 - Local Council rent collection and arrears: proportion of rent collected



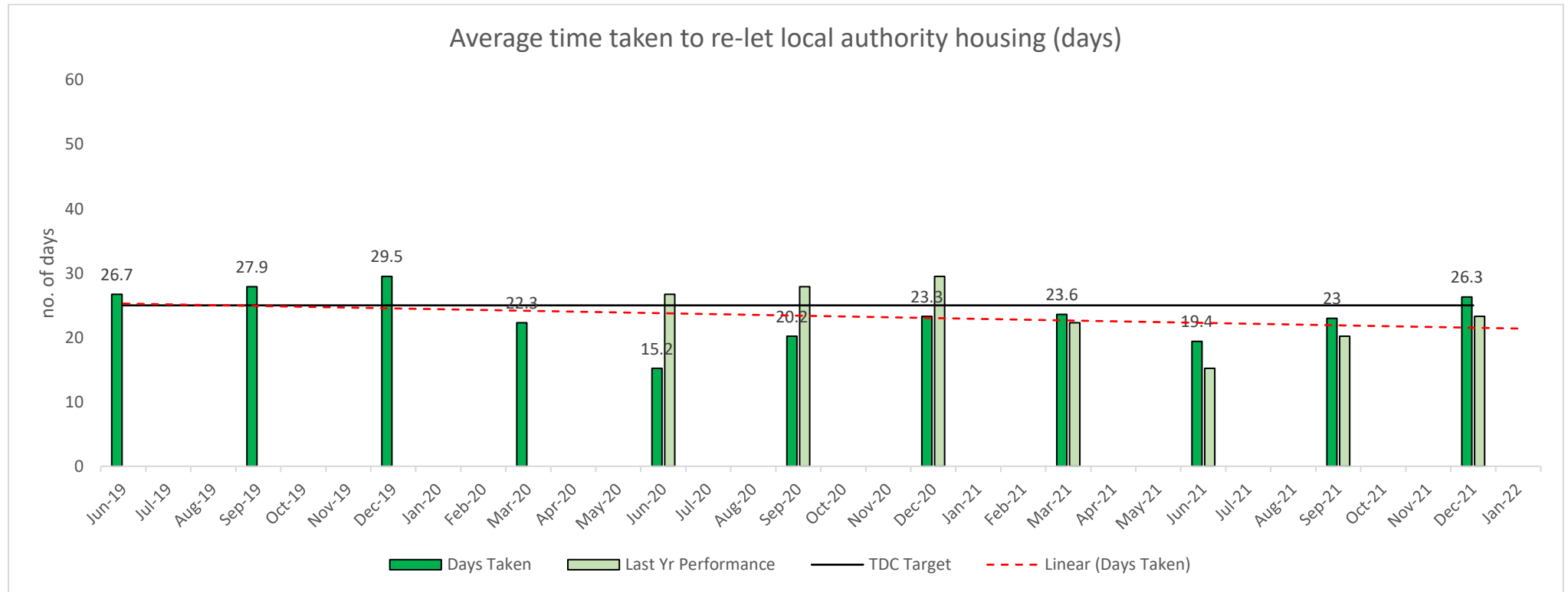
#### Performance Summary

- The current rent arrears total is 0.14% higher than the monthly target of 2.50%. This is a common trend given the time of year with added pressure of Government announcing a reduction of £20 per week for all universal credit claimants and the increase in energy prices. This figure is 0.12% lower than the same period in 2020/21 when arrears were 2.76%.

**Target:** 2.5% (2021/22)

## APPENDIX A – Housing Performance Charts

### HO2a - Average time taken to re-let local authority housing (days)



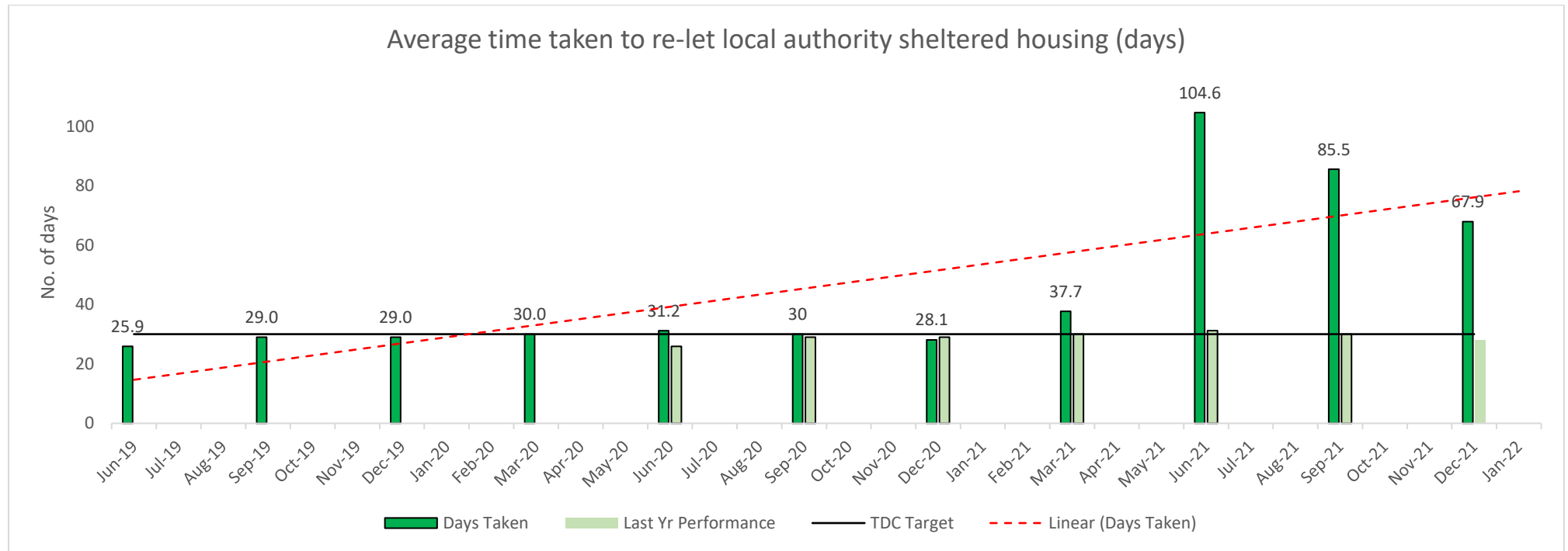
#### Performance Summary

- Performance has been affected this quarter by a number of properties that have proved difficult to let in the current climate as well as the increased void time caused by CoVID-19 compliant practices.

Target: 25 days (2021/22)

## APPENDIX A – Housing Performance Charts

### HO2b - Average time taken to re-let local authority sheltered housing (days)



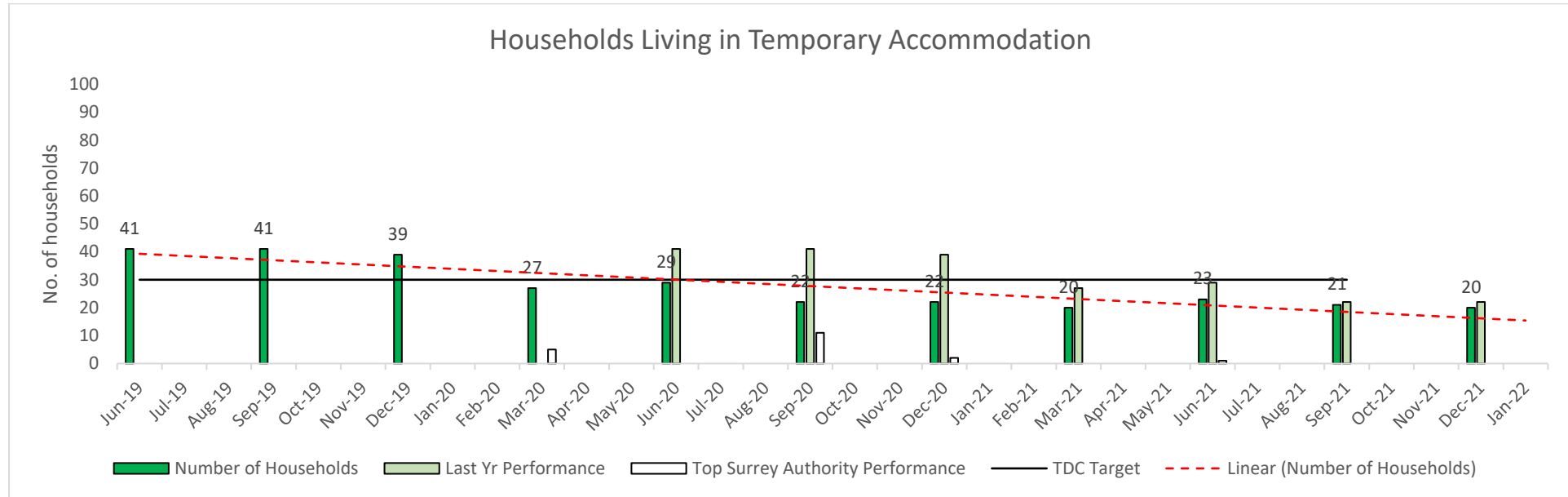
#### Performance Summary

- The figure has been inflated by 3 properties that were vacant for much of 2020/21 but were let early in 2021/22 and are, therefore, included in the current figure. It is evident that demand for older persons and, particularly, sheltered housing decreased significantly prior to the vaccination programme. As a result, the length of time taken to let these properties has increased significantly. This is in line with effects seen by other local authorities. While performance is expected to improve, and indeed has done since Q1, it is unlikely that the target will be achieved this year.

Target: 30 days (2021/22)

## APPENDIX A – Housing Performance Charts

### HO4 – Number of households living in temporary accommodation



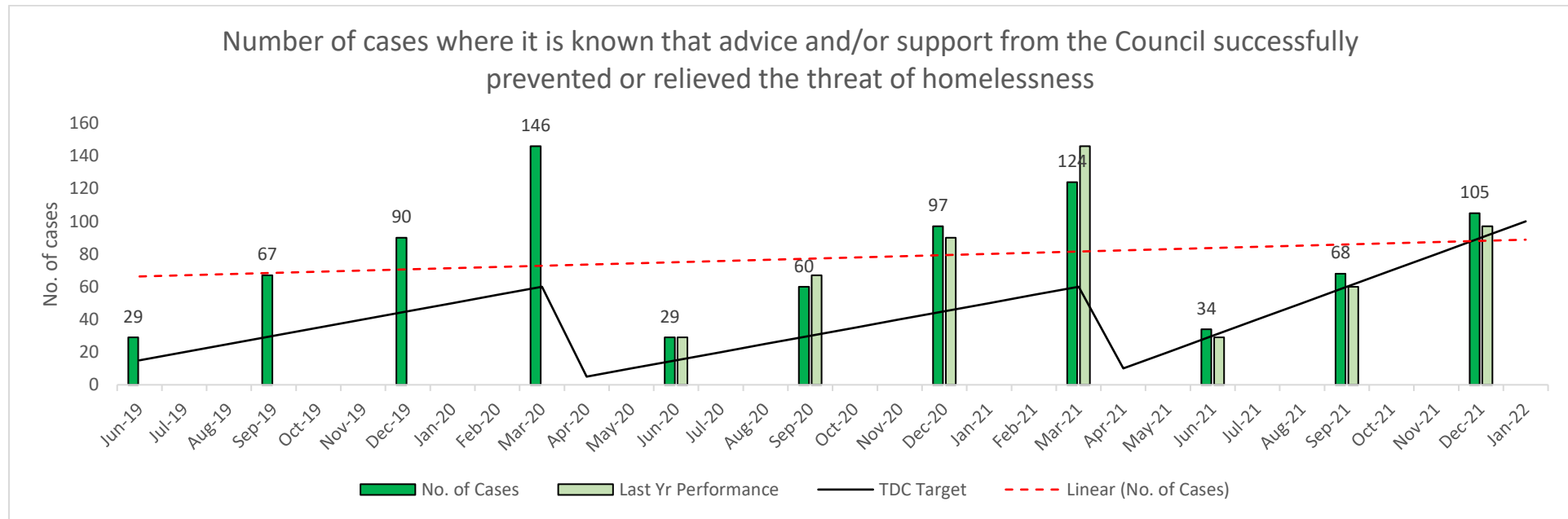
### Performance Summary

- On target. Figures are provisional and may be subject to change following government audits.

Target: 30 (2021/22)

## APPENDIX A – Housing Performance Charts

### HO3 - Number of cases where it is known that advice and/or support from the Council successfully prevented or relieved the threat of homelessness



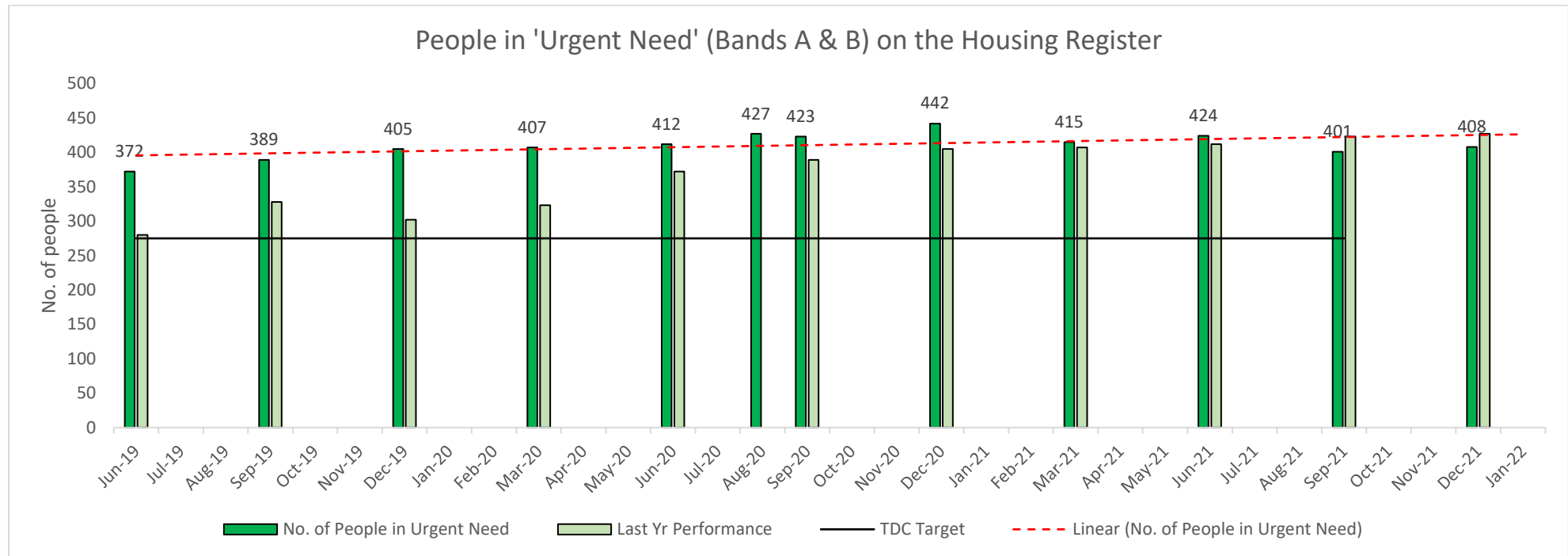
#### Performance Summary

- On target.
- Please note our target is for the end of the year and therefore cumulative per quarter. Also, figures are provisional and may be subject to change following government audits.

Target: 120 cases (2021/22)

## APPENDIX A – Housing Performance Charts

### HO5 – Number of people in 'urgent need' (bands A&B) on the Housing Register



#### Performance Summary

- While this quarter's figure is the lowest reported figure since Q2 2019/20, it remains high due to a limited supply of affordable housing. The Housing Team continues to work with colleagues in strategy and development to ensure a continued supply of affordable housing is provided throughout the District, as well as pursuing other initiatives, including the Tenants' Incentive Scheme, Assisted Purchase Scheme and relocation strategies within our own housing stock.

Target: 275 (2021/22)